### **PROMO MECHANICS**

- The Promo is open to all Metrobank Peso Visa/Mastercard, Metrobank Vantage Visa/ Mastercard, M Mastercard, On Virtual Mastercard, Titanium Mastercard, Platinum Mastercard, World Mastercard, PSBank Credit Mastercard, Toyota Mastercard, NCCC Mastercard, Rewards Plus Visa, Femme Visa, Femme Signature Visa, Cashback Visa, Travel Platinum Visa, Metrobank Prime Debit and Metrobank Prepaid Mastercard cardholders in good standing. The promo is not applicable to Metrobank Dollar Mastercard and Yazz Prepaid Visa.
- 2. Enjoy a PHP3,000 overnight stay at **Astoria Hotels and Resorts** using your qualified Metrobank credit, debit and prepaid cards!

Properties:	Room Type:	
a. Astoria Current	Standard Room	
b. Astoria Palawan	Superior Room	

- **C.** Astoria Greenbelt Standard Room
- d. Astoria Plaza One-Bedroom Suite
- 3. Booking Period: November 22, 2021 to March 31, 2022
- 4. Stay Period: November 22, 2021 to May 31, 2022 (except December 23, 2021 to January 2, 2022 and April 14-17, 2022)
- 5. Enjoy these dining deals at Astoria Plaza using your qualified Metrobank credit, debit and prepaid cards!
  - a. Minami Saki by Astoria: Free Koebi Karaage and Zaru Soba for a minimum spend of PHP 3,000 or free Maguro Sashimi and Tamago Sushi, or Aburi Sushi (3 Kinds), for a minimum spend of PHP 5,000
  - b. Banquet in a Box: 15+1 on Premium Menu or free delivery within NCR for a minimum spend of PHP 15,000
  - c. Astoria Gourmet Take-aways: A free gourmet treat for a minimum spend requirement

3 Dining Offers of Astoria PlazaMenuOfferPromo PeriodMinami Saki by<br/>Astoria• Free Koebi Karaage and Zaru Soba for a<br/>minimum spend of PHP 3,000; orNovember 15,<br/>2021 to• Free Maguro Sashimi and Tamago Sushi, or<br/>Aburi Sushi (3 Kinds), for a minimum spend of<br/>PHP 5,000December 31,<br/>2022 only

Promo Period: November 22, 2021 to December 31, 2022

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Banquet in a Box	• 15 + 1 on Premium Menu; or	November 15, 2021 to
	<ul> <li>Free delivery within NCR (Metro Manila) for a minimum spend of PHP 15,000</li> </ul>	December 31, 2022 only
Astoria Gourmet	Cycle A:	November 15 to
Take-aways	<ul> <li>Free Puto Bumbong for a minimum spend of PHP 1,500.00</li> <li>Free Astoria Bibingka (Ube) for a minimum spend of PHP 2,000.00</li> <li>Free Sultana-Raisin Bread and Ube Cheese Overload for a minimum spend of PHP 2,500.00</li> <li>Free Delectable Bites for a minimum spend of PHP 3,000.00</li> <li>Free Cheesy Pork Empanada and Astoria Bibingka (Traditional) for a minimum spend of PHP 5,000.00</li> <li>Free Coffee Mocha Torte for a minimum spend</li> </ul>	30, 2021 only
	<ul> <li>of PHP 7,000.00</li> <li>Free Astoria Triple Bibingcake and Brownies for a minimum spend of PHP 10,000.00</li> </ul>	
	Cycle B:	December 1 to
	<ul> <li>Free Sultana-Raisin Bread for a minimum spend of PHP 1,500.00</li> <li>Free Banana Choco Pecan Loaf for a minimum spend of PHP 2,000.00</li> <li>Free Ube Espasol for a minimum spend of PHP 2,500.00</li> <li>Free Tuna Cheese Bun for a minimum spend of PHP 3,000.00</li> <li>Free Pork Asado Bun for a minimum spend of</li> </ul>	31, 2021 only
	<ul> <li>PHP 3,500.00</li> <li>Free Misa De Gallo Favorites and Cookie Bite</li> </ul>	
	<ul> <li>Samplers for a minimum spend of PHP 5,000.00</li> <li>Free Pancit Canton Fiesta Cake and Astoria Bibingka (Traditional) for a minimum spend of PHP 8,000.00</li> <li>Free Trio Bilao Special and Ube Cheese Deluxe Pandesal for a minimum spend of PHP</li> </ul>	
	<ul><li>10,000.00</li><li>Free Quadro Bilao Special for a minimum spend of PHP 12,000.00</li></ul>	

<ul><li>Cycle C:</li><li>Free Puto Bumbong for a minimum spend of</li></ul>	January 1 to 31, 2022 only
<ul><li>PHP 1,500.00</li><li>Free Carrot Pumpkin Walnut Loaf for a</li></ul>	
<ul><li>minimum spend of PHP 2,000.00</li><li>Free Sultana-Raisin Bread and Apple Chips for</li></ul>	
a minimum spend of PHP 2,500.00 • Free Banana Choco Pecan Loaf and Ube	
Cheese Overload for a minimum spend of PHP 3,000.00	
<ul> <li>Free Duo Bilao Special for a minimum spend of PHP 5,500.00</li> </ul>	
• Free Spaghetti Fiesta Cake and Astoria	
Bibingka (Ube) for a minimum spend of PHP 8,000.00	
<ul> <li>Free Salted Caramel Choco Cake for a minimum spend of PHP 10,000.00</li> </ul>	
<ul> <li>Cycle D:</li> <li>Free Apple Chips for a minimum spend of PHP 1,500.00</li> </ul>	February 1 to 28, 2022 only
<ul> <li>Free Astoria Bibingka (Traditional) for a minimum spend of PHP 2,000.00</li> </ul>	
<ul> <li>Free Cookie Bite Samplers for a minimum spend of PHP 2,500.00</li> </ul>	
<ul> <li>Free Puto Bumbong and Banana Choco Pecan Loaf for a minimum spend of PHP 3,000.00</li> </ul>	
<ul> <li>Free Ube Cassava Cake for a minimum spend of PHP 4,000.00</li> </ul>	
<ul> <li>Free Buko Langka Pie and Ube Cheese Deluxe Pandesal for a minimum spend of PHP 5,000.00</li> </ul>	
<ul> <li>Free Pancit Palabok Fiesta Cake and Astoria Bibingka (Dulce de Leche) for a minimum spend of PHP 8,000.00</li> </ul>	
<ul> <li>Free Fresh Vegetable Lumpia Bilao with Soya Peanut Sauce and Carrot Pumpkin Walnut Loaf for a minimum spend of PHP 10,000.00</li> </ul>	
Cycle E: • Free Sultana-Raisin Bread for a minimum spend of PHP 1,500.00	March1 to 31, 2022 only
<ul> <li>Free Ube Cheese Deluxe Pandesal for a minimum spend of PHP 2,000.00</li> </ul>	
• Free Puto Bumbong and Ube Cheese Overload for a minimum spend of PHP 2,500.00	
<ul> <li>Free Pork Empanada for a minimum spend of PHP 3,000.00</li> </ul>	
<ul> <li>Free Classic Pinoy Delights and Apple Chips for a minimum spend of PHP 5,000.00</li> </ul>	

<ul> <li>Free Duo Bilao Special and Brownies for a minimum spend of PHP 8,000.00</li> <li>Free Trio Bilao Special and Cookie Bite Samplers for a minimum spend of PHP 10,000.00</li> </ul>	
<ul> <li>Cycle F:</li> <li>Free Puto Bumbong for a minimum spend of PHP 1,500.00</li> <li>Free Astoria Bibingka (Dulce de Leche) for a minimum spend of PHP 2,000.00</li> <li>Free Sultana-Raisin Bread and Ube Cheese Overload for a minimum spend of PHP 2,500.00</li> <li>Free Delectable Bites for a minimum spend of PHP 3,000.00</li> <li>Free Misa De Gallo Favorites and Banana Choco Pecan Loaf for a minimum spend of PHP 5,000.00</li> <li>Free Mango Cheesecake Confection for a minimum spend of PHP 8,000.00</li> <li>Free Pancit Canton Fiesta Cake and Classic Pinoy Delights for a minimum spend of PHP 10,000,00</li> </ul>	April 1 to 30, 2022 only
<ul> <li>10,000.00</li> <li>Cycle G:</li> <li>Free Ube Cheese Overload for a minimum spend of PHP 1,500.00</li> <li>Free Astoria Bibingka (Traditional) for a minimum spend of PHP 2,000.00</li> <li>Free Ube Espasol for a minimum spend of PHP 2,500.00</li> <li>Free Brownies for a minimum spend of PHP 3,000.00</li> <li>Free Pork Asado Bun for a minimum spend of PHP 4,000.00</li> <li>Free Duo Bilao Special for a minimum spend of PHP 6,000.00</li> <li>Free Astoria Triple Bibingcake for a minimum spend of PHP 9,000.00</li> <li>Free Banoffee Cake and Ube Cassava Cake for a minimum spend of PHP 12,000.00</li> </ul>	May 1 to 31, 2022 only

<ul> <li>Cycle H:</li> <li>Free Sultana-Raisin Bread for a minimum spend of PHP 1,500.00</li> <li>Free Astoria Bibingka (Ube) for a minimum spend of PHP 2,000.00</li> <li>Free Cookie Bite Samplers for a minimum spend of PHP 2,500.00</li> <li>Free Kalamay Delight for a minimum spend of PHP 3,000.00</li> <li>Free Buko Langka Pie for a minimum spend of PHP 4,000.00</li> <li>Free Ube Macapuno Cake for a minimum spend of PHP 4,000.00</li> <li>Free Puto Bumbong and Summer Delight Mini Cakes for a minimum spend of PHP 9,000.00</li> <li>Free Trio Bilao Special and Brownies for a</li> </ul>	June 1 to 30, 2022 only
<ul> <li>minimum spend of PHP 12,000.00</li> <li>Cycle I:</li> <li>Free Apple Chips for a minimum spend of PHP 1,500.00</li> <li>Free Astoria Bibingka (Dulce de Leche) for a minimum spend of PHP 2,000.00</li> <li>Free Puto Bumbong and Ube Cheese Overload for a minimum spend of PHP 2,500.00</li> <li>Free Ube Espasol for a minimum spend of PHP 3,000.00</li> <li>Free Cassava Cake for a minimum spend of PHP 4,000.00</li> <li>Free Japanese Cheesecake for a minimum spend of PHP 4,000.00</li> <li>Free Sultana-Raisin Bread and Chocolate Indulgence Cake for a minimum spend of PHP 9,000.00</li> <li>Free Quadro Bilao Special for a minimum</li> </ul>	July 1 to 31, 2022 only
<ul> <li>spend of PHP 12,000.00</li> <li>Cycle J:</li> <li>Free Puto Bumbong for a minimum spend of PHP 1,500.00</li> <li>Free Ube Cheese Deluxe Pandesal for a minimum spend of PHP 2,000.00</li> <li>Free Sultana-Raisin Bread and Ube Cheese Overload for a minimum spend of PHP 2,500.00</li> <li>Free Tuna Cheese Bun for a minimum spend of PHP 3,000.00</li> <li>Free Banana Choco Pecan Loaf and Carrot Pumpkin Walnut Loaf for a minimum spend of PHP 4,000.00</li> <li>Free Perfect Petite Cakes for a minimum spend</li> </ul>	August 1 to 31, 2022 only

of PHP 6,000.00 • Free Trio Bilao Special for a minimum spend of PHP 9,000.00 • Free Blueberry Cheesecake and Cookie Bite Samplers for a minimum spend of PHP 12,000.00	
<ul> <li>Cycle K:</li> <li>Free Ube Cheese Overload for a minimum spend of PHP 1,500.00</li> <li>Free Cookie Bite Samplers for a minimum spend of PHP 2,000.00</li> <li>Free Sultana-Raisin Bread and Apple Chips for a minimum spend of PHP 2,500.00</li> <li>Free Pork Empanada for a minimum spend of PHP 3,000.00</li> <li>Free Misa De Gallo Favorites for a minimum spend of PHP 4,000.00</li> <li>Free Pancit Canton Fiesta Cake for a minimum spend of PHP 6,000.00</li> <li>Free Mango Cheesecake Confection for a minimum spend of PHP 9,000.00</li> <li>Free Duo Bilao Special, Classic Pinoy Delights, and Banana Choco Pecan Loaf for a minimum spend of PHP 12,000.00</li> </ul>	September 1 to 30, 2022 only
<ul> <li>Spend of PHP 12,000.00</li> <li>Cycle L: <ul> <li>Free Sultana-Raisin Bread for a minimum spend of PHP 1,500.00</li> <li>Free Banana Choco Pecan Loaf for a minimum spend of PHP 2,000.00</li> <li>Free Cookie Bite Samplers for a minimum spend of PHP 2,500.00</li> <li>Free Kalamay Delight for a minimum spend of PHP 3,000.00</li> <li>Free Tuna Cheese Bun and Apple Chips for a minimum spend of PHP 4,000.00</li> <li>Free Duo Bilao Special for a minimum spend of PHP 5,500.00</li> <li>Free Cheesy Pork Empanada and Buko Langka Pie for a minimum spend of PHP 8,000.00</li> <li>Free Trio Bilao Special and Carrot Pumpkin Walnut Loaf for a minimum spend of PHP 10,000.00</li> </ul> </li> </ul>	October 1 to 31, 2022 only

<ul> <li>Cycle M:</li> <li>Free Apple Chips for a minimum spend of PHP 1,500.00</li> <li>Free Ube Cheese Deluxe Pandesal for a minimum spend of PHP 2,000.00</li> <li>Free Ube Espasol for a minimum spend of PHP 2,500.00</li> <li>Free Banana Choco Pecan Loaf and Ube Cheese Overload for a minimum spend of PHP 3,000.00</li> <li>Free Classic Pinoy Delights and Puto Bumbong for a minimum spend of PHP 5,000.00</li> <li>Free Cheesy Pork Empanada and Brownies for a minimum spend of PHP 7,000.00</li> <li>Free Trio Bilao Special and Astoria Bibingka (Traditional) for a minimum spend of PHP 10,000.00</li> <li>Free Pancit Canton Fiesta Cake and Banoffee Cake for a minimum spend of PHP 12,000.00</li> </ul>	November 1 to 30, 2022 only
<ul> <li>Cycle N:</li> <li>Free Puto Bumbong for a minimum spend of PHP 1,500.00</li> <li>Free Carrot Pumpkin Walnut Loaf for a minimum spend of PHP 2,000.00</li> <li>Free Cookie Bite Samplers for a minimum spend of PHP 2,500.00</li> <li>Free Kalamay Delight for a minimum spend of PHP 3,000.00</li> <li>Free Tuna Cheese Bun and Ube Cheese Deluxe Pandesal for a minimum spend of PHP 5,000.00</li> <li>Free Trio Bilao Special for a minimum spend of PHP 8,500.00</li> <li>Free Blueberry Cheesecake for a minimum spend of PHP 10,000.00</li> <li>Free Quadro Bilao Special and Ube Macapuno Cake for a minimum spend of PHP 15,000.00</li> </ul>	December 1 to 31, 2022 only

- 6. Other terms and conditions for Astoria Plaza's three (3) dining offers:
  - a. Minami Saki by Astoria
    - These terms and conditions apply to all offers unless specified otherwise.
    - Promo period: November 15, 2021 to December 31, 2022
    - Promo is not valid on these dates:
      - Christmas Eve and Day: December 24 25, 2021
      - New Year's Eve and Day: December 31, 2021 January 1, 2022

- $^\circ$  Chinese New Year's Eve and Day: January 31, 2022 February 1, 2022
- Valentine's Day: February 14, 2022
- Mother's Day: May 8, 2022
- Father's Day: June 19, 2022
- $^\circ$  Christmas Eve and Day: December 24 25, 2022
- New Year's Eve: December 31, 2022
- Promo is based on a minimum single-receipt purchase.
- Offer is valid for dine-in and take-out orders. This is subject to change depending on the advisory of IATF-EID. Reservation for dine-in and pre-order for take-out transactions are required.
- To avail of the promo, cardholders must call with their orders and complete information via the following contact details:
   Mobile: +63 998-843-6298
   Landline: +632 5335-1107
- Delivery fee is not free of charge. It will be shouldered by the cardholders.
- Purchase of beverages is included and part of the total bill computation for the minimum spend requirement.
- Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Minami Saki by Astoria, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club. In the purchase of goods and services which are on promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.
- b. Banquet in a Box
  - These terms and conditions apply to all offers unless specified otherwise.
  - Promo period: November 15, 2021 to December 31, 2022
  - Promo is based on a minimum single-receipt purchase.
  - Free delivery is based on a minimum spend of PHP 15,000. The free delivery offer is applicable for a single drop-off location only.
  - Delivery fee is not free of charge. It will be shouldered by the cardholders when they spend less than PHP 15,000.
  - To avail of the promo, cardholders must call with their orders and complete information via the following contact details:
    - Mobile: +63 917-791-4965 and +63 998-591-7487
    - ° Landline: +632 8687-1111 local 8064
  - Purchase of beverages is included and part of the total bill computation for the minimum spend requirement.
  - Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
- c. Astoria Gourmet Take-aways
  - These terms and conditions apply to all offers unless specified otherwise.
  - The Astoria marketing materials that will be used for Astoria Gourmet Takeaways will be co-branded with other bank partners.
  - Promo period: November 15, 2021 to December 31, 2022

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- Promo is not valid on these dates:
  - $^{\rm o}$  Christmas Eve and Day: December 24 25, 2021
  - New Year's Eve and Day: December 31, 2021 January 1, 2022
  - ° Chinese New Year's Eve and Day: January 31, 2022 February 1, 2022
  - Valentine's Day: February 14, 2022
  - Mother's Day: May 8, 2022
  - Father's Day: June 19, 2022
  - Christmas Eve and Day: December 24 25, 2022
  - New Year's Eve: December 31, 2022
  - Promo is only available on the Astoria e-commerce website: bit.ly/AHR-

### Gourmet. How to avail:

- ° Browse thru the menu and add to cart.
- Once done, click "View Cart" then checkout.
- Fill in the details.
- Pay using a qualified Metrobank credit, debit, or prepaid card.
- Order will be prepared upon receipt of payment.
- Delivery fee is not free of charge. It will be shouldered by the cardholders.
- Purchase of beverages is included and part of the total bill computation for the minimum spend requirement.
- Promo is based on a minimum single-receipt purchase.
- Free items are subject to change depending on their availability. Should an item get phased out, it will be replaced with a product of similar value.
- Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc. and Stellar Vacation Club.
- The use of Metrobank ON Virtual Mastercard is only applicable for Astoria Gourmet Take-aways.
- 7. Other terms and conditions for Astoria Hotels and Resorts:
  - a. These terms and conditions apply to all offers unless specified otherwise.
  - b. Promo is not valid during peak season:
    - December 23, 2021 to January 2, 2022
    - April 14-17, 2022
  - c. Minimum length of stay requirement:
    - Astoria Current and Astoria Palawan
       Minimum of two (2) nights' consecutive stay is required.
    - Astoria Plaza and Astoria Greenbelt
      - Minimum of five (5) nights' consecutive stay is required for vaccinated guests coming from Green and Yellow Countries.
      - Minimum of seven (7) nights' consecutive stay is required for non-vaccinated guests and guests coming from non-Green and Yellow Countries. This is in compliance with the guidelines released by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID). This is subject to change depending on the advisory of the IATF-EID.
  - d. Prior reservation is required, and rooms are subject to availability.

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- e. Pursuant to IATF-EID directives, we shall be limiting the number of guests per room. Also, all guests shall be asked to provide copies of their government IDs and file a health declaration form prior entry to hotel premises.
- f. Booking specifics per property:
  - Astoria Current
    - $^{\circ}$  Booking is applicable to all qualified cardholders of Metrobank credit, debit, and prepaid cards.
  - Astoria Palawan
    - Promo and booking are applicable only to qualified cardholders of Metrobank credit, debit, and prepaid cards that are locally residing in Palawan for the time being.
    - This is subject to change depending on the advisory of the IATF-EID.
    - Once restrictions are lifted, all local cardholders, including those residing outside of Palawan, will be allowed to avail of the promo and book at Astoria Palawan.
  - Astoria Greenbelt
    - Only quarantine bookings are allowed at Astoria Greenbelt for the time being. This is subject to change depending on the advisory of the IATF- EID.
  - Astoria Plaza
    - Only quarantine bookings are allowed at Astoria Plaza for the time being. This is subject to change depending on the advisory of the IATF-EID.
- g. RT-PCR test requirements:
  - Astoria Current
    - Fully vaccinated cardholders may present one of the following documents in lieu of a negative RT-PCR test result: VaxCertPH COVID-19 vaccination certificate with full vaccination status from vaxcert.doh.gov.ph, locally-issued vaccination card/ID with full vaccination status and verifiable QR code, or locally-issued vaccination card/ID with full vaccination status and certificate of vaccination from issuing vaccination center.
    - In the absence of these documents, a negative saliva-based or nasopharyngeal swab RT-PCR test released not more than seventy-two (72) hours prior to arrival at the airport is required when staying at Astoria Current.
  - Astoria Palawan
    - A negative nasopharyngeal swab RT-PCR test released not more than fortyeight (48) hours prior to arrival at the airport is required when staying at Astoria Palawan.
  - Astoria Greenbelt
    - RT-PCR test arrangements must be made upon arrival at the airport. It is to be administered on the 5th or 7th day of stay at the hotel by accredited government agencies.
  - Astoria Plaza
    - RT-PCR test arrangements must be made upon arrival at the airport. It is to be administered on the 5th or 7th day of stay at the hotel by accredited government agencies.
  - These terms are subject to change depending on the advisory of the IATF-EID.
- h. Offer cannot be combined with any other promo and is non-transferrable, non-

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convertible to cash, non-assignable, and non-exchangeable.

- i. Offer cannot be used for group bookings.
- j. Offer includes room accommodation, hotel taxes, and service charge only. Other expenses incurred, such as set breakfast, will be charged to the guests' accounts.
- k. Extra night(s) is allowed and will be charged to the cardholder's account based on the promo rate of PHP 3,000.00 (three thousand pesos) per night and must be paid in full at the time of check-in using a Metrobank credit, debit, or prepaid card.
- 1. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
- m. In case of cancellation due to force majeure, reservation may be rebooked within six
  (6) months. It is 6 months from the original stay dates. This is subject to room availability.
- n. Full payment is required at the time of booking using a Metrobank credit, debit, or prepaid card.
- o. Additional fees shall be charged for requested room upgrades and extra nights.
- p. Only one (1) amendment per booking is permitted. This must be made within 21 calendar days prior to arrival. A flat rescheduling fee of PHP 1,000 applies. In case of no-show, the full payment will be forfeited.
- q. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
  - Astoria Current
    - Email: <u>rsvn@astoriacurrent.com</u>
    - ° Mobile: +63 998-968-1265
  - Astoria Palawan

     Email: <u>reservations@astoriapalawan.com</u>
    - ° Mobile: +63 998-961-3419
  - Astoria Greenbelt
    - Email: <u>rsvn@astoriagreenbelt.com</u>
    - ° Mobile: +63 919-911-3946
  - Astoria Plaza
     Email: <u>rsvn@astoriaplaza.com</u>
     Mobile: +63 917-889-8277
- 8. The Promotion is non transferrable, non-cumulative, cannot be exchanged for cash or other products and cannot be used in conjunction with any other discounts, promotions, fixed price items, unless otherwise provided.
- 9. Promo discount is not convertible to cash and cannot be exchanged for other items.
- 10. In the purchase of goods and services which are on a promotional discount, the senior citizen can either avail of the Promo discount or the discount provided under the Expanded Senior Citizens Act of 2010, whichever is higher.
- 11. The use of Metrobank credit, debit & prepaid card in connection with this Promo is subject to the Terms and Conditions governing the issuance and use of Metrobank

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credit, debit and prepaid card.

- 12. Metrobank reserves the right to disqualify a previously approved transaction subsequently cancelled or charged back within the Promo Period. Should a cardholder receive the discount but was later on deemed unqualified for not meeting the requirements of the Promo due to disputes arising from erroneous, invalid, fraudulent or an authorized transactions, the cost of the incentive shall be charged by Metrobank to the cardholder's credit, debit and prepaid card account.
- 13. Any amendments in the terms and conditions are subject to DTI approval.
- 14. The terms and conditions governing the issuance of Metrobank credit, debit & prepaid cards, reminders and other provisions contained in the card carrier, statement of account, charge slips and other documents or instruments, which are made an integral part hereof by reference, shall likewise be resorted to in instances where they are applicable to this Promo.
- 15. Any dispute the products or services related to the Promo shall be settled directly between the cardholder and Astoria Hotels and Resorts with the concurrence of the DTI.
- 16. In case of dispute concerning Metrobank and the cardholder's availment of the Promo, the decision of Metrobank, with the concurrence of the DTI, shall be considered final.
- 17. For any questions or clarifications, please contact Metrobank at 88700-700.

DTI Fair Trade Permit No. FTEB-131907 Series of 2021